THE STATE OF TEXAS

BID # LC-5-5995-019-20751

ordinance # 05-1184 contract # C58955

COUNTY OF HARRIS

I. PARTIES

A. **Address**

THIS AGREEMENT FOR Communications Technician Services ("Agreement") is made on the Countersignature Date between the CITY OF HOUSTON, TEXAS ("City"), a municipal corporation and DC Services, LLC ("Contractor or Vendor"), a corporation doing business in Texas.

The initial addresses of the parties, which one party may change by giving written notice to the other party, are as follows:

City

Director of Information Technology Department

City of Houston

P.O. Box 1562

Houston, Texas 77251

Contractor

DC Services L.L.C.

261 West Rittenhouse

Houston, Texas 77076

Phone: (713) 980-9600

Fax: (713) 733-5335

E-Mail: rene.gonzalez@dcservicesonline.com

The Parties agree as follows:

В. **Table of Contents**

This Agreement consists of the following sections:

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EXHIBITS

- A. DEFINITIONS
- B. SCOPE OF SERVICES
- C. EQUAL EMPLOYMENT OPPORTUNITY
- D. MWBE SUBCONTRACT TERMS
- E. DRUG POLICY COMPLIANCE AGREEMENT
- F. CERTIFICATION OF NO SAFETY IMPACT POSITIONS
- G. DRUG POLICY COMPLIANCE DECLARATION
- H. FEES AND COSTS

C. Parts Incorporated

The above described sections and exhibits are incorporated into this Agreement.

D. <u>Controlling Parts</u>

If a conflict among the sections or exhibits arises the Exhibits control over the Sections.

E. <u>Definitions</u>

Certain terms used in this Agreement are defined in Exhibit "A".

F. <u>Signatures</u>

The Parties have executed this Agre	ement in multiple copies, each of which is an original.
ATTEST/SEAL (if a corporation): WITNESS (if not a corporation):	GEAL OF SEAL O
`	Thinmunitimes of the second of
Ву:	By:
Name:	Name: RENE GONZALEZ, JR. Title: PRESIDENT/CEO
Title:	Title: PRESIDENT/CEO
	Federal Tax ID Number: 74-3093/29
ATTEST/SEAL:	CITY OF HOUSTON, TEXAS Signed by:
(makresell	13dl White
City Secretary	Mayor Somonpade A
APPROVED:	COUNTERSIGNED BY:
City Purchasing Agent	City Controller Manulum B. Appel
APPROVED:	DATE COUNTERSIGNED:
Information Technology Director	
This Contract has been reviewed as established Legal Department criteria.	to form by the undersigned legal assistant and has been found to mee The Legal Department has not reviewed the content of these documents.
Date	Legal Assistant Page 4 of 35

II. DUTIES OF CONTRACTOR

A. Scope of Services

In consideration of the payments specified in this Agreement, Contractor shall provide all labor, material, and supervision necessary to perform the services described in Exhibit "B."

B. <u>RELEASE</u>

CONTRACTOR AGREES TO AND SHALL RELEASE THE CITY, ITS AGENTS, EMPLOYEES, OFFICERS, AND LEGAL REPRESENTATIVES (COLLECTIVELY THE CITY) FROM ALL LIABILITY FOR INJURY, DEATH, DAMAGE, OR LOSS TO PERSONS OR PROPERTY SUSTAINED IN CONNECTION WITH OR INCIDENTAL TO PERFORMANCE UNDER THIS AGREEMENT, EVEN IF THE INJURY, DEATH, DAMAGE, OR LOSS IS CAUSED BY THE CITY'S SOLE OR CONCURRENT NEGLIGENCE AND/OR THE CITY'S STRICT PRODUCTS LIABILITY OR STRICT STATUTORY LIABILITY.

C. <u>INDEMNIFICATION</u>

CONTRACTOR AGREES TO AND SHALL DEFEND, INDEMNIFY, AND HOLD THE CITY, ITS AGENTS, EMPLOYEES, OFFICERS, AND LEGAL REPRESENTATIVES (COLLECTIVELY "THE CITY") HARMLESS FOR ALL CLAIMS, CAUSES OF ACTION, LIABILITIES, FINES, AND EXPENSES (INCLUDING, WITHOUT LIMITATION, ATTORNEY'S FEES, COURT COSTS, AND ALL OTHER DEFENSE COSTS AND INTEREST) FOR INJURY, DEATH, DAMAGE, OR LOSS TO PERSONS OR PROPERTY SUSTAINED IN CONNECTION WITH OR INCIDENTA TO PERFORMANCE UNDER THIS AGREEMENT INCLUDING, WITHOUT LIMITATION, THOSE CAUSED BY:

(1) CONTRACTOR'S AND/OR ITS AGENTS', EMPLOYEES', OFFICERS', DIRECTORS', CONTRACTORS', OR SUBCONTRACTORS' (COLLECTIVELY IN NUMBERED

- PARAGRAPHS 1-3, "CONTRACTOR") ACTUAL OR ALLEGED NEGLIGENCE OR INTENTIONAL ACTS OR OMISSIONS;
- (2) THE CITY'S AND CONTRACTOR'S ACTUAL OR ALLEGED CONCURRENT NEGLIGENCE, WHETHER CONTRACTOR IS IMMUNE FROM LIABILITY OR NOT; AND
- (3) THE CITY'S AND CONTRACTOR'S ACTUAL OR ALLEGED STRICT PRODUCTS
 LIABILITY OR STRICT STATUTORY LIABILITY, WHETHER CONTRACTOR IS
 IMMUNE FROM LIABILITY OR NOT.

CONTRACTOR SHALL DEFEND, INDEMNIFY, AND HOLD THE CITY HARMLESS DURING THE TERM OF THIS CONTRACT AND FOR FOUR YEARS AFTER THE CONTRACT TERMINATES. CONTRACTOR'S INDEMNIFICATION IS LIMITED TO \$500,000.00 PER OCCURRENCE. CONTRACTOR SHALL NOT INDEMNIFY THE CITY FOR THE CITY'S SOLE NEGLIGENCE.

D. <u>INDEMNIFICATION PROCEDURES</u>

- (1) Notice of Claims. If the City or Contractor receives notice of any claim or circumstances that could give rise to an indemnified loss, the receiving party shall give written notice to the other party within 10 days. The notice must include the following:
 - (a) a description of the indemnification event in reasonable detail,
 - (b) the basis on which indemnification may be due, and the anticipated amount of the indemnified loss.

This notice does not stop or prevent the City from later asserting a different basis for indemnification or a different amount of indemnified loss than that indicated in the initial notice. If the City does not provide this notice within the 10 day period, it does not waive any right to indemnification except to the extent that Contractor is prejudiced, suffers loss, or incurs expense because of the delay.

(2) <u>Defense of Claims</u>

- (a) Assumption of Defense. Contractor may assume the defense of the claim at its own expense with counsel chosen by it that is reasonably satisfactory to the City. Contractor shall then control the defense and any negotiations to settle the claim. Within 10 days after receiving written notice of the indemnification request, Contractor must advise the City as to whether or not it will defend the claim. If Contractor does not assume the defense, the City shall assume and control the defense, and all defense expenses constitute an indemnification loss.
- (b) <u>Continued Participation</u>. If Contractor elects to defend the claim, the City may retain separate counsel to participate in (but not control) the defense and to participate in (but not control) any settlement negotiations. Contractor may settle the claim without the consent or agreement of the City, unless it (i) would result in injunctive relief or other equitable remedies or otherwise require the City to comply with restrictions or limitations that adversely affect the City, (ii) would require the City to pay amounts that Contractor does not fund in full, (iii) would not result in the City's full and complete release from all liability to the plaintiffs or claimants who are parties to or otherwise bound by the settlement.

E. <u>Insurance</u>

Contractor shall maintain in effect certain insurance coverage and shall furnish certificates of insurance, in duplicate form, before beginning its performance under this Agreement. All policies except Professional Liability and Workers' Compensation must name the City as an additional insured. The issuer of any policy (1) shall have a Certificate of Authority to transact insurance business in Texas or (2) shall be an eligible non-admitted insurer in the State of Texas and have a Best's rating of at least B+ and a Best's Financial Size Category of Class VI or better, according to the most current edition Best's Key Rating Guide. Contractor shall maintain the following insurance coverages in the following amounts:

(1) Commercial General Liability insurance including Contractual Liability insurance:

\$500,000 per occurrence; \$1,000,000 aggregate

(2) Workers' Compensation including Broad Form All States endorsement:

Statutory amount

(3) Automobile Liability insurance

\$1,000,000 combined single limit per occurrence

Defense costs are excluded from the face amount of the policy.

Aggregate Limits are per 12-month policy period unless otherwise indicated.

(4) Employer's Liability

Bodily injury by accident \$100,000 (each accident)

Bodily injury by disease \$100,000 (policy limit)

Bodily injury by disease \$100,000 (each employee)

All insurance polices must require on their face, or by endorsement, that the insurance carrier waives any rights of subrogation against the City, and that it shall give 30 days written notice to the City before they may be canceled, materially changed, or non-renewed. Within the 30 day period, Contractor shall provide other suitable policies in lieu of those about to be canceled, materially changed, or non-renewed so as to maintain in effect the required coverage. If Contractor does not comply with this requirement, the Director, at his or sole discretion, may:

- (1) immediately suspend Contractor from any further performance under this Agreement and begin procedures to terminate for default, or
- (2) purchase the required insurance with City funds and deduct the cost of the premiums from amounts due to Contractor under this Agreement.

F. Warranties

Contractor represents and warrants that it shall perform all work in a good and workmanlike manner, meeting the standards of quality prevailing in Harris County, Texas for work of this kind. Contractor shall perform all work using trained and skilled persons having substantial experience performing the work required under this Agreement.

With respect to any parts and goods furnished by it, Contractor warrants:

- (1) that all items are free of defects in title, material, and workmanship,
- (2) that each item meets or exceeds the manufacturer's specifications and requirements for the equipment, structure, or other improvement in which the item is installed,
- (3) that each replacement item is new in accordance with original equipment manufacturer's specifications, and of a quality at least as good as the quality of the item which it replaces (when the replaced item was new), and
- (4) that no item or its use infringes any patent, copyright, or proprietary right.

G. <u>Licenses and Permits</u>

Contractor shall obtain and pay for all licenses, permits, and certificates required by any statute, ordinance, rule, or regulation.

H. Compliance with Equal Opportunity Ordinance

Contractor shall comply with the City's Equal Employment Opportunity Ordinance as set out in Exhibit "C."

I. MWBE Compliance

Contractor shall comply with the City's Minority and Women Business Enterprise ("MWBE") programs as set out in Chapter 15, Article V of the City of Houston Code of Ordinances. Contractor shall make good faith efforts to award subcontracts or supply agreements in at least 24% of the value of this Agreement to MWBEs. Contractor acknowledges that it has reviewed the requirements for good faith efforts on file with the City's Affirmative Action Division and will comply with them.

Contractor shall require written subcontracts with all MWBE subcontractors and shall submit all disputes with MWBEs to binding arbitration in Houston, Texas if directed to do so by the Affirmative Action Division Director. MWBE subcontracts must contain the terms set out in Exhibit "D." If Contractor is an individual person (as distinguished from a corporation, partnership, or other legal entity), and the amount of the subcontract is \$50,000 or less, the subcontract must also be signed by the attorneys of the respective parties.

J. <u>Drug Abuse Detection and Deterrence</u>

- (1) It is the policy of the City to achieve a drug-free workforce and workplace. The manufacture, distribution, dispensation, possession, sale, or use of illegal drugs or alcohol by contractors while on City Premises is prohibited. Contractor shall comply with all the requirements and procedures set forth in the Mayor's Drug Abuse Detection and Deterrence Procedures for Contractors, Executive Order No. 1-31 ("Executive Order"), which is incorporated into this Agreement and is on file in the City Secretary's Office.
- (2) Before the City signs this Agreement, Contractor shall file with the Contract Compliance Officer for Drug Testing ("CCODT"):
 - (a) a copy of its drug-free workplace policy,
 - (b) the Drug Policy Compliance Agreement substantially in the form set forth in Exhibit "D," together with a written designation of all safety impact positions and,
 - (c) if applicable (e.g. no safety impact positions), the Certification of No Safety Impact Positions, substantially in the form set forth in Exhibit "E."

If Contractor files a written designation of safety impact positions with its Drug Policy Compliance Agreement, it also shall file every 6 months during the performance of this Agreement or on completion of this Agreement if performance is less than 6 months, a Drug Policy Compliance Declaration in a form substantially similar to Exhibit "F." Contractor shall submit the Drug Policy Compliance Declaration to the CCODT within 30 days of the expiration of each 6-month period of performance and within 30 days of completion of this Agreement. The

first 6-month period begins to run on the date the City issues its Notice to Proceed or if no Notice to Proceed is issued, on the first day Contractor begins work under this Agreement.

- (3) Contractor also shall file updated designations of safety impact positions with the CCODT if additional safety impact positions are added to Contractor's employee work force.
- (4) Contractor shall require that its subcontractors comply with the Executive Order, and Contractor shall secure and maintain the required documents for City inspection.

K. Environmental Laws

Contractor shall comply with all rules, regulations, statutes, or orders of the Environmental Protection Agency ("EPA"), the Texas Commission on Environmental Quality ("TCEQ"), and any other governmental agency with the authority to promulgate environmental rules and regulations (Environmental Laws). Contractor shall promptly reimburse the City for any fines or penalties levied against the City because of Contractor's failure to comply.

Contractor shall not possess, use, generate, release, discharge, store, dispose of, or transport any Hazardous Materials on, under, in, above, to, or from the site except in strict compliance with the Environmental Regulations. "Hazardous Materials" means any substances, materials, or wastes that are or become regulated as hazardous or toxic substances under any applicable federal, state, or local laws, regulations, ordinances, or orders. Contractor shall not deposit oil, gasoline, grease, lubricants or any ignitable or hazardous liquids, materials, or substances in the City's storm sewer system or sanitary sewer system or elsewhere on City Property in violation of the Environmental Laws.

L. <u>Contractor's Performance</u>

Contractor shall make citizen satisfaction a priority in providing services under this Agreement. Contractor shall train its employees to be customer service-oriented and to positively and politely interact with citizens when performing contract services. Contractor's employees shall be clean, courteous, efficient, and neat in appearance and committed to offering the highest quality of service to the public. If, in the Director's opinion,

Contractor is not interacting in a positive and polite manner with citizens, he or she shall direct Contractor to take all remedial steps to conform to these standards.

M. Payment of Employees and Subcontractors

Contractor shall make timely payments in accordance with applicable state and federal law to all persons and entities supplying labor, materials or equipment for the performance of this Agreement including Contractor's employees.

Failure of Contractor to pay it's employees as required by law shall constitute a default under this contract for which the Contractor and it's surety shall be liable on Contractor's performance bond if Contractor fails to cure the default as provided under this Agreement.

Contractor shall defend and indemnify the City from any claims or liability arising out of Contractors failure to pay its subcontractors as required by law. Contractor shall submit disputes relating to payment of M/WBE subcontractors to arbitration in the same manner as any other disputes under the M/WBE subcontract.

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III. DUTIES OF CITY

A. Payment Terms

The City shall pay and Contractor shall accept fees at the unit prices provided in Exhibit H for all services rendered and the Deliverables furnished by Contractor. The fees must only be paid from Allocated Funds, as provided below.

Any quantities of services or Deliverables shown in any part of this contract or its exhibits are estimated only and are not any guarantee that the City will not purchase more or less of those services or Deliverables. The City will pay only for the services or Deliverables actually ordered and only at the unit prices set out.

B. <u>Taxes</u>

The City is exempt from payment of Federal Excise and Transportation Tax and Texas Limited Sales and Use Tax. Contractor's invoices to the City must not contain assessments of any of these taxes. The Director will furnish the City's exemption certificate and federal tax identification number to Contractor if requested.

C. Method of Payment

The City shall pay Contractor on the basis of invoices submitted by Contractor and approved by the Director, showing the specific tasks completed in the preceding month and the corresponding prices. The City shall make payments to Contractor at its address for notices within 30 days of receipt of an approved invoice.

D. <u>Method of Payment - Disputed Payments</u>

If the City disputes any items in an invoice Contractor submits for any reason, including lack of supporting documentation, the Director shall temporarily delete the disputed item and pay the remainder of the invoice. The Director shall promptly notify Contractor of the dispute and request remedial action. After the dispute is settled, Contractor shall include the disputed amount on a subsequent regularly scheduled invoice or on a special invoice for the disputed item only.

E. <u>Limit of Appropriation</u>

(1) The City's duty to pay money to Contractor under this Agreement is limited in its entirety by the

provisions of this Section.

(2) In order to comply with Article II, Sections 19 and 19a of the City's Charter and Article XI,

Section 5 of the Texas Constitution, the City has appropriated and allocated the sum of \$975,764

to pay money due under this Agreement (the "Original Allocation"). The executive and

legislative officers of the City, in their discretion, may allocate supplemental funds for this

Agreement, but they are not obligated to do so. Therefore, the parties have agreed to the

following procedures and remedies:

(3) The City makes a supplemental allocation by sending a notice signed by the Director and the

City Controller to Contractor and where appropriated, approved by motion, or ordinance of City

Council in substantially the following form:

"NOTICE OF SUPPLEMENTAL ALLOCATION OF FUNDS"

TO:

[Name of Contractor]

FROM: City of Houston, Texas (the "City")

DATE:

[Date of notice]

SUBJECT: Supplemental allocation of funds for the purpose of the"[title of this Agreement]" between the City and (name of Contractor) countersigned by the City Controller on (Date of Countersignature) (the "Agreement").

I, (name of City Controller), City Controller of the City of Houston, certify that the supplemental sum of \$______, upon the request of the below-signed Director, has been allocated for the purposes of the Agreement out of funds appropriated for this purpose by the City Council of the City of Houston. This supplemental allocation has been charged to such appropriation.

The aggregate of all sums allocated for the purpose of such Agreement, including the Original Allocation, and all supplemental allocations (including this one), as of the date of this notice, is \$

SIGNED:

(Signature of the City Controller)

City Controller of the City

REQUESTED:

(Signature of the Director)

Director

(4) The Original Allocation plus all supplemental allocations are the Allocated Funds. The City shall never be obligated to pay any money under this Agreement in excess of the Allocated Funds. Contractor must assure itself that sufficient allocations have been made to pay for services it provides. If Allocated Funds are exhausted, Contractor's only remedy is suspension or termination of its performance under this Agreement and it has no other remedy in law or in equity against the City and no right to damages of any kind.

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IV. TERM AND TERMINATION

A. <u>Contract Term</u>

This Agreement is effective on the Countersignature Date and expires three (3) years after the date specified in the Notice-to-Proceed unless sooner terminated according to the terms of this Agreement.

B. <u>Notice to Proceed</u>

Contractor shall begin performance under this Agreement on the date specified in a Notice-to-Proceed from the City Purchasing Agent.

C. Renewals

If sufficient funds are allocated, the City Purchasing Agent, at his or her sole discretion, may make a request to Contractor to renew this Agreement for up to two additional 1-year option periods, upon at least 30 days' written notice before expiration of the initial term, or first option period, as applicable. Any renewal, pursuant to this Section, shall be upon the same terms and conditions of the Agreement.

D. <u>Time Extensions</u>

If Department requests an extension of time to complete its performance, then the City Purchasing Agent may, in his or her sole discretion, extend the time so long as the extension does not exceed 90 days. The extension must be in writing but does not require amendment of this Agreement. Contractor is not entitled to damages for delay(s) regardless of the cause of the delay(s).

E. Termination for Convenience by the City

The City Purchasing Agent or Director may terminate this Agreement at any time by giving 30 days written notice to Contractor. The City's right to terminate this Agreement for convenience is cumulative of all rights and remedies that exist now or in the future.

On receiving the notice, Contractor shall, unless the notice directs otherwise, immediately discontinue all services under this Agreement and cancel all existing orders and subcontracts that are chargeable to this Agreement. As soon as practicable after receiving the termination notice, Contractor shall submit an invoice

showing in detail the services performed under this Agreement up to the termination date. The City shall then pay the fees to Contractor for services actually performed, but not already paid for, in the same manner as prescribed in Section III unless the fees exceed the allocated funds remaining under this Agreement.

TERMINATION OF THIS AGREEMENT AND RECEIPT OF PAYMENT FOR SERVICES RENDERED ARE CONTRACTOR'S ONLY REMEDIES FOR THE CITY'S TERMINATION FOR CONVENIENCE, WHICH DOES NOT CONSTITUTE A DEFAULT OR BREACH OF THIS AGREEMENT. CONTRACTOR WAIVES ANY CLAIM (OTHER THAN ITS CLAIM FOR PAYMENT AS SPECIFIED IN THIS SECTION), IT MAY HAVE NOW OR IN THE FUTURE FOR FINANCIAL LOSSES OR OTHER DAMAGES RESULTING FROM THE CITY'S TERMINATION FOR CONVENIENCE.

F. <u>Termination for Cause by City</u>

If Contractor defaults under this Agreement, the City Purchasing Agent or Director may either terminate this Agreement or allow Contractor to cure the default as provided below. The City's right to terminate this Agreement for Contractor's default is cumulative of all rights and remedies that exist now or in the future. Default by Contractor occurs if:

- (1) Contractor fails to perform any of its duties under this Agreement;
- (2) Contractor becomes insolvent;
- (3) all or a substantial part of Contractor's assets are assigned for the benefit of its creditors; or
- (4) a receiver or trustee is appointed for Contractor.

If a default occurs, the City Purchasing Agent or Director may, but is not obligated to, deliver a written notice to Contractor describing the default and the termination date. The City Purchasing Agent or Director upon written authorization by the City Purchasing Agent, at his or her sole option, may extend the termination date to a later date. If the City Purchasing Agent or Director allows Contractor to cure the default and Contractor does so to the City Purchasing Agent's or Director's satisfaction before the termination date, then the termination is

ineffective. If Contractor does not cure the default before the termination date, then the City Purchasing Agent or Director may terminate this Agreement on the termination date, at no further obligation of the City.

To effect final termination, the City Purchasing Agent or Director must notify Contractor in writing. After receiving the notice, Contractor shall, unless the notice directs otherwise, immediately discontinue all services under this Agreement, and promptly cancel all orders or subcontracts chargeable to this Agreement.

G. Termination for Cause by Contractor

Contractor may terminate its performance under this Agreement only if the City defaults and fails to cure the default after receiving written notice of it. Default by the City occurs if the City fails to perform one or more of its material duties under this Agreement. If a default occurs and Contractor wishes to terminate the Agreement, then Contractor must deliver a written notice to the Director describing the default and the proposed termination date.

The date must be at least 30 days after the Director receives notice. Contractor, at its sole option, may extend the proposed termination date to a later date. If the City cures the default before the proposed termination date, then the proposed termination is ineffective. If the City does not cure the default before the proposed termination date, then Contractor may terminate its performance under this Agreement on the termination date.

H. Removal of Contractor Owned Equipment and Materials

Upon expiration, or termination of this Agreement, Contractor is permitted ten (10) days within which to remove contractor-owned material and equipment from the City's premises. The City shall make such material and equipment readily available to Contractor. The time period may be extended upon approval by the Director. The City reserves the right to deny any extension of time.

V. MISCELLANEOUS

A. <u>Independent Contractor</u>

Contractor shall perform its obligations under this Agreement as an independent contractor and not as an employee of the City.

B. Force Majeure

- 1. Timely performance by both parties is essential to this Agreement. However, neither party is liable for delays or other failures to perform its obligations under this Agreement to the extent the delay or failure is caused by Force Majeure. Force Majeure means fires, floods, explosions, and other acts of God, war, terrorist acts, riots, court orders, and the acts of superior governmental or military authority.
- 2. This relief is not applicable unless the affected party does the following:
 - (a) uses due diligence to remove the Force Majeure as quickly as possible; and
 - (b) provides the other party with prompt written notice of the cause and its anticipated effect.
- 3. The City may perform contract functions itself or contract them out during periods of Force Majeure. Such performance does not constitute a default or breach of this Agreement by the City.
- 4. If the Force Majeure continues for more than 30 days, the City Purchasing Agent or Director may terminate this Agreement by giving 30 days' written notice to Contractor. This termination is not a default or breach of this Agreement. CONTRACTOR WAIVES ANY CLAIM IT MAY HAVE FOR FINANCIAL LOSSES OR OTHER DAMAGES RESULTING FROM THE TERMINATION EXCEPT FOR AMOUNTS DUE UNDER THE AGREEMENT AT THE TIME OF THE TERMINATION.

C. Severability

If any part of this Agreement is for any reason found to be unenforceable, all other parts remain enforceable unless the result materially prejudices either party.

D. Entire Agreement

This Agreement merges the prior negotiations and understandings of the Parties and embodies the entire agreement of the Parties. No other agreements, assurances, conditions, covenants (express or implied), or other terms of any kind exist between the Parties regarding this Agreement.

E. Written Amendment

Unless otherwise specified elsewhere in this Agreement, this Agreement may be amended only by written instrument executed on behalf of the City (by authority of an ordinance duly adopted by the City Council) and Contractor. The Director is only authorized to perform the functions specifically delegated to him or her in this Agreement.

F. Applicable Laws

This Agreement is subject to the laws of the State of Texas, the City Charter and Ordinances, the laws of the federal government of the United States, and all rules and regulations of any regulatory body or officer having jurisdiction.

Venue for any litigation relating to this Agreement is Harris County, Texas.

G. Notices

All notices required or permitted by this Agreement must be in writing and are deemed delivered on the earlier of the date actually received or the third day following: (1) deposit in a United States Postal Service post office or receptacle; (2) with proper postage (certified mail, return receipt requested); and (3) addressed to the other party at the address set out in the preamble of this Agreement or at such other address as the receiving party designates by proper notice to the sending party.

H. Non-Waiver

If either party fails to require the other to perform a term of this Agreement, that failure does not prevent the party from later enforcing that term and all other terms. If either party waives the other's breach of a term, that waiver does not waive a later breach of this Agreement.

An approval by the Director, or by any other employee or agent of the City, of any part of Contractor's performance does not waive compliance with this Agreement or establish a standard of performance other than that required by this Agreement and by law. The Director is not authorized to vary the terms of this Agreement.

I. <u>Inspections and Audits</u>

City representatives may perform, or have performed, (1) audits of Contractor's books and records, and (2) inspections of all places where work is undertaken in connection with this Agreement. Contractor shall keep its books and records available for this purpose for at least 3 years after this Agreement terminates. This provision does not affect the applicable statute of limitations.

J. Enforcement

The City Attorney or his or her designee may enforce all legal rights and obligations under this Agreement without further authorization. Contractor shall provide to the City Attorney all documents and records that the City Attorney requests to assist in determining Contractor's compliance with this Agreement, with the exception of those documents made confidential by federal or State law or regulation.

K. Ambiguities

If any term of this Agreement is ambiguous, it shall not be construed for or against any party on the basis that the party did or did not write it.

L. Survival

Contractor shall remain obligated to the City under all clauses of this Agreement that expressly or by their nature extend beyond the expiration or termination of this Agreement, including but not limited to, the indemnity provisions.

M. Parties In Interest

This Agreement does not bestow any rights upon any third party, but binds and benefits the City and Contractor only.

N. Successors and Assigns

This Agreement binds and benefits the Parties and their legal successors and permitted assigns; however, this provision does not alter the restrictions on assignment and disposal of assets set out in the following paragraph. This Agreement does not create any personal liability on the part of any officer or agent of the City.

O. <u>Business Structure and Assignments</u>

Contractor shall not assign this Agreement at law or otherwise or dispose of all or substantially all of its assets without the City Purchasing Agent's prior written consent. Nothing in this clause, however, prevents the assignment of accounts receivable or the creation of a security interest under Section 9.406 (c) of the Texas Business & Commerce Code. In the case of such an assignment, Contractor shall immediately furnish the City with proof of the assignment and the name, telephone number, and address of the Assignee and a clear identification of the fees to be paid to the Assignee.

Contractor shall not delegate any portion of its performance under this Agreement without the City Purchasing Agent's prior written consent.

P. Remedies Cumulative

Unless otherwise specified elsewhere in this Agreement, the rights and remedies contained in this Agreement are not exclusive, but are cumulative of all rights and remedies that exist now or in the future. Neither party may terminate its duties under this Agreement except in accordance with its provisions.

EXHIBIT "A" DEFINITIONS

As used in this Agreement, the following terms have the meanings set out below:

- "Agreement" means this contract between the Parties, including all exhibits, change orders, and any written amendments authorized by City Council and Contractor.
- "City" is defined in the preamble of this Agreement and includes its successors and assigns.
- "City Purchasing Agent" is defined as the person or duly authorized successor, authorized in writing to act for the City. The term includes, except as otherwise provided in this Contract, the authorized representative of the City Purchasing Agent acting within the limits of delegated authority.
- "Contractor Administrator" means the representative of the Information Technology Department who is responsible for the administration for the Contract.
- "Contract Award Notice" means the official notification substantiated by the Notice-to-Proceed issued by the City Purchasing Agent to the Contractor.
- "Contract Charges" means charges that accrue during a given month as defined in Article III.
- "Contract Term" is defined in Article IV.
- "Contractor" is defined in the preamble of this Agreement and includes its successors and assigns.
- "Countersignature Date" means the date this agreement is countersigned by the City Controller.
- "Director" means the Director of the Information Technology Department or the Chief Information Officer for the City, or the persons they designate.
- "Effective Date" is defined as the date the contract is countersigned by the City Controller.
- "Governing Body" means the Mayor and City Council of the City of Houston.
- "Hazardous Materials" is defined in Article IIK (Environmental Laws).
- "Notice-to-Proceed" means a written communication from the City Purchasing Agent to Contractor instructing Contractor to begin performance.
- "Parties" mean all the entities set out in the Preamble who are bound by this Agreement.

EXHIBIT "B"

SCOPE OF SERVICES

1.0 GENERAL.

The Contractor will provide all technical expertise, superintendence, labor, tools, testing equipment, specialized equipment, incidental materials and parts necessary for installation, repairs and technician services for moves, adds or changes to perform telephone and computer equipment services associated with Information Technology equipment described in Paragraph 4.0. below:

- A. The City will provide all cable, connectors, termination blocks and other communications hardware required for the accomplishment of the work by the Contractor.
- B. The Contractor will respond to requests for emergency services to any location within the jurisdiction of the City of Houston within two (2) hours of notification.
- C. It is agreed and understood by the Contractor that the City may change locations where Communications Technician Services are required by notifying the Contractor in writing.

2.0 REPRESENTATIVE COMMUNICATION TECHNICIAN SERVICES.

Representative work assignments may include, but are not limited to, the following tasks:

- Providing qualified Communications Technician Services for multiple projects at multiple locations simultaneously
- Accomplishing inside telephone station, terminals, computers, data equipment moves, adds, changes and removals
- Rearranging telephone/computer equipment/data equipment
- Installing, repairing and terminating Level 5 and higher cable, Fiber Optic Cabling (TECHNICIAN AND CABLE MUST BE CERTIFIED AND PRINTOUT OF CABLE CERTIFICATION PROVIDED TO THE CITY)
- Adding station wiring, tie or riser cabling
- Install, relocate, remove cable racks, overhead rails, etc.
- Accomplishing IDF/MDF cross connections
- Identifying cable using toning and testing techniques
- Maintaining cable records
- Provide available asbestos certified technicians
- Provide Project Design Consultation/Project Management
- Troubleshooting telephone equipment failures
- ❖ Install/Repair/Remove various copper and fiber Premise Distribution Systems (PDS)
- Install/Repair cable TV cable, connectors and associated equipment
- Install, move, change, delete IPT and/or wireless
- Provide certified network/equipment support
- Providing typical services for Moves, Adds, Changes
- Providing labor for repairing failed telephone equipment
- Providing labor for installing, moving, changing, removing and repairing of Valcom or other City paging systems
- Providing labor for installing, moving, changing, removing and repairing of the Avaya PBX, an Intuity Voice Mail System.
- Providing labor for installing, moving, changing, removing and repairing of Norstar Keysystems and various Voice mail systems.
- Providing labor for installing, moving, changing, removing and repairing of Cisco VOIP telephones and associated equipment as needed.

3.0 INITIAL PROCEDURES AND WORK PERIODS.

The City cannot make any guarantees as to the amount of work the Contractor can anticipate during the term of this Contract. All requests for Communications Technician Services will be made on asneeded basis. Requests for Communications Technician Services will be made by the Director of the Information Technology Department or his designated representatives by sending the Contractor an electronic request for services. If repairs to any one site will exceed \$25,000.00, on a single repair, the proposal must be submitted to the City Purchasing Agent for written approval prior to issuance of the Work Order. It is the joint responsibility of the Contractor and the Information Technology Department to ensure the \$25,000.00 limit is not exceeded. Violation of this requirement is grounds for termination of the Contract by the City Purchasing Agent.

The Contractor shall respond to such requests within one (1) Business Day and shall commence performance within five (5) Business Days from the date the electronic request is received from the City. All services requested and provided will be coordinated through and will be monitored by the Contract Administrator of the Information Technology Department.

All services requested by the City shall be performed during Business Hours (8:00 a.m. to 5:00 p.m.) unless authorized and directed otherwise by the Director of the Information Technology Department or his designated representatives. The City may request certain critical work be accomplished by the Contractor Outside Normal Business Hours (i.e. Monday through Friday, after 5:00 p.m., before 8:00 a.m.; Saturdays; Sundays or City Holidays.) The Contractor shall be expected to accommodate such requests at no additional costs to the City.

4.0 QUALITY OF WORKMANSHIP.

The Contractor shall provide the highest quality of workmanship under this Contract. This shall include:

- Timely completion of the Work as determined by the City
- Removal of all work-generated construction debris from City property on a regular basis
- Labeling all cables, terminations, frames, etc., affected by the Contractor, properly and clearly
- Performing and documenting all routine, standard communications tests to ensure satisfactory completion prior to departing the job site

The Contractor shall be responsible for replacing or restoring any City-owned property damaged by the Contractor while the Contractor is performing under this Contract.

The City may, at any time, check the progress or quality of work being performed by the Contractor on any job assignment. Any work found to be unsatisfactory, in the opinion of the City, shall be corrected prior to departure from the job site. The City may delay payment for the job in question until the work is corrected. The City reserves the right to terminate this Contract In the event the Contractor fails to correct unsatisfactory work.

5.0 REPORTS.

The Contractor shall submit all reports and progress status reports as directed by the Director or his designated representative.

6.0 SILENCE OF THESE SPECIFICATIONS.

The specifications set forth in this Exhibit covers the minimum requirements for Communications Technician Services. The descriptions contained shall be considered as instructive to the Contractor as to the type and quality of communications services desired. The apparent silence of these specifications as to any detail, or the apparent omission from them of a detailed description concerning any point, shall be regarded as meaning that only the best commercial communications practices shall prevail. All interpretation of these specifications shall be made based upon this statement.

7.0 ADDITIONS & DELETIONS.

The City, by written notice from the Director or City Purchasing Agent to the Contractor, at anytime during the term of this contract, may add or delete like or similar equipment, locations and/or services to the list of equipment, locations and/or services to be performed. Any such written notice shall take effect on the date stated in the notice from the City. Equipment, locations and/or services added will be subject to the contract services and charges or rates as an item already specified in the fee schedule. In the event the additional equipment, locations and/or service is not identical to any item already under contract, the charges therefore will then be the Contractor's prevailing charges or rates for the equipment, locations and/or services classified in the fee schedule.

8.0 CHANGE ORDERS.

- A. At any time during the Contract Term, the Director or City Purchasing Agent may, by Change Order, increase or decrease the Scope of Basic Services, as he may find necessary to accomplish the spirit and intent of this Contract. The services or deliverables must be furnished or performed in accordance with all requirements of this Contract, plus any special provisions, specifications or special instructions issued to accomplish the extra work. The City of Houston may add or delete categories of skills and negotiate hourly rates.
- B. To be effective, the Change Order prepared by the Director or City Purchasing Agent must be in substantially the following form:

CHANGE ORDER

'	DLIX	
	To: From: Date:	(Name of Contractor) City of Houston, Texas (the "City") (Date of Notice)
	Subject:	Change Order pursuant to that certain "Contract for Communications Technician Services, Contract Number for the Department" between the City and (Name of Contractor) countersigned by the City Controller on (Date of Countersignature of the Contract).
	provide the fol (Describe the	terms and conditions of the Contract, the City hereby requests that the Contractor lowing: additions/deletions to or changes to the services or deliverables and Change applicable to each).
	Signed:	(Signature of Director or City Purchasing Agent) Page 26 of 35

- C. More than one Change Order may be given, subject to the following limitations:
 - 1) Any Change Order that describes a total Change Order charge of \$25,000 or more shall be ineffective unless it is approved by the governing body of the City.
 - 2) Any Change Order, which describes items, which the Contractor is otherwise required to provide under this Contract, shall not obligate the City to pay any additional money to the Contractor.
- D. Whenever the Contractor receives a Change Order, the Contractor shall furnish all necessary labor, material, equipment, components, or appurtenances required to accomplish the work described in the Change Order. Such work shall be completed within the applicable time when prescribed, but if no applicable time for completion is prescribed; the work shall be completed within a reasonable amount of time. If the work described in any Change Order causes an unavoidable delay in any other work the Contractor is required to perform under this Contract, the Contractor shall be entitled to request a time extension for the completion of any such work. The decision of the Director or Purchasing Agent regarding a time extension shall be final.
- E. A deliverable or service provided pursuant to a Change Order is subject to inspection, acceptance or rejection in the same manner as any portion of the work described in the Original Contract and in the Scope of Services and other documentation, and is subject to the terms and conditions of the Original Contract as if it had originally been a part thereof.
- F. If the Director or City Purchasing Agent is uncertain as to whether the Contractor is required to perform any work items under the requirements of this Contract, the Director or Purchasing Agent may give a Change Order which describes such work, and the Contractor shall accomplish the same. Neither party shall waive its right to insist that the Change Order Charge described either is, or is not, payable, or is part of the original Scope of Services or not.

9.0 ESTIMATED QUANTITIES NOT GUARANTEED.

The estimated quantities specified herein are not a guarantee of actual quantities, as the City does not guarantee any particular quantity of Communications Technician Services during the term of this contract. The quantities may vary depending upon the actual needs of the user Departments. The quantities specified herein are good faith estimates of usage during the term of this contract. Therefore, the City shall not be liable for any contractual agreements/obligations the Contractor enters into based on the City purchasing requiring all the quantities specified herein.

10.0 WARRANTY OF SERVICES.

a) Definitions: "Acceptance" as used in this clause, means the act of an authorized representative of the City by which the City assumes for itself, approval of specific services, as partial or complete performance of the contract.

"Correction" as used in this clause, means the elimination of a defect.

b) Notwithstanding inspection and acceptance by the City or any provision concerning the conclusiveness thereof, the Contractor warrants that all services performed under this contract will, at the time of acceptance, be free from defects in workmanship and conform to the requirements of this contract. The City shall give written notice of any defect or nonconformance to the Contractor within a one-year period from the date of acceptance by the City. This notice shall state either (1) that the Contractor shall correct or re-perform any

defective or non-conforming services at no additional cost to the City, or (2) that the City does not require correction or re-performance.

- c) If the Contractor is required to correct or re-perform, it shall be at no cost to the City, and any services corrected or re-performed by the Contractor shall be subject to this clause to the same extent as work initially performed. If the Contractor fails or refuses to correct or re-perform, the City may, by contract or otherwise, correct or replace with similar services and charge to the Contractor the cost occasioned to the City thereby, or make an equitable adjustment in the contract price.
- d) If the City does not require correction or re-performance, the City shall make an equitable adjustment in the contract price.

EXHIBIT "C" EQUAL EMPLOYMENT OPPORTUNITY

- 1. The contractor, subcontractor, vendor, supplier, or lessee will not discriminate against any employee or applicant for employment because of race, religion, color, sex, national origin, or age. The contractor, subcontractor, vendor, supplier, or lessee will take affirmative action to ensure that applicants are employed and that employees are treated during employment without regard to their race, religion, color, sex, national origin, or age. Such action will include, but not be limited to, the following: employment; upgrading; demotion or transfer; recruitment advertising; layoff or termination; rates of pay or other forms of compensation and selection for training, including apprenticeship. The contractor, subcontractor, vendor, supplier or lessee agrees to post in conspicuous places available to employees, and applicants for employment, notices to be provided by the City setting forth the provisions of this Equal Employment Opportunity Clause.
- 2. The contractor, subcontractor, vendor, supplier, or lessee states that all qualified applicants will receive consideration for employment without regard to race, religion, color, sex, national origin or age.
- 3. The contractor, subcontractor, vendor, supplier, or lessee will send to each labor union or representatives of workers with which it has a collective bargaining agreement or other contract or understanding, a notice to be provided by the agency contracting officer advising the said labor union or worker's representative of the contractor's and subcontractor's commitments under Section 202 of Executive Order No. 11246, and shall post copies of the notice in conspicuous places available to employees and applicants for employment.
- 4. The contractor, subcontractor, vendor, supplier, or lessee will comply with all provisions of Executive Order No. 11246 and the rules, regulations, and relevant orders of the Secretary of Labor or other Federal Agency responsible for enforcement of the equal employment opportunity and affirmative action provisions applicable and will likewise furnish all information and reports required by the Mayor and/or Contractor Compliance Officer(s) for purposes of investigation to ascertain and effect compliance with this program.
- 5. The contractor, subcontractor, vendor, supplier, or lessee will furnish all information and reports required by Executive Order No. 11246, and by the rules, regulations, and orders of the Secretary of Labor, or pursuant thereto, and will permit access to all books, records, and accounts by the appropriate City and Federal Officials for purposes of investigations to ascertain compliance with such rules, regulations, and orders. Compliance reports filed at such times as directed shall contain information as to the employment practice policies, program, and work force statistics of the contractor, subcontractor, vendor, supplier, or lessee.
- 6. In the event of the contractor's, subcontractor's, vendor's, supplier's, or lessee's non-compliance with the non-discrimination clause of this contract or with any of such rules, regulations, or orders, this contract may be canceled, terminated, or suspended in whole or in part, and the contractor, subcontractor, vendor, supplier, or lessee may be declared ineligible for further City contracts in accordance with procedures provided in Executive Order No. 11246, and such other sanctions may be imposed and remedies invoked as provided in the said Executive Order, or by rule, regulation, or order of the Secretary of Labor, or as may otherwise be provided by law.
- 7. The contractor shall include the provisions of paragraphs 1-8 of this Equal Employment Opportunity Clause in every subcontract or purchase order unless exempted by rules, regulations, or orders of the Secretary of Labor issued pursuant to Section 204 of Executive Order No. 11246 of September 24, 1965, so that such provisions will be binding upon each subcontractor or vendor. The contractor will take such action with respect to any subcontractor or purchase order as the contracting agency may direct as a means of enforcing such provisions including sanctions for noncompliance; provided, however, that in the event the contractor becomes involved in, or is threatened with litigation with a subcontractor or vendor as a result of such direction by the contracting agency, the contractor may request the United States to enter into such litigation to protect the interests of the United States.
- 8. The contractor shall file and shall cause his or her subcontractors, if any, to file compliance reports with the City in the form and to the extent as may be prescribed by the Mayor. Compliance reports filed at such times as directed shall contain information as to the practices, policies, programs, and employment policies and employment statistics of the contractor and each subcontractor.

EXHIBIT "D"

MWBE SUBCONTRACT TERMS

Contractor shall ensure that all subcontracts with MWBE subcontractors and suppliers are clearly labeled "THIS CONTRACT IS SUBJECT TO BINDING ARBITRATION ACCORDING TO THE TEXAS GENERAL ARBITRATION ACT" and contain the following terms:

- 3. Within five business days of execution of this subcontract, Contractor (prime contractor) and Subcontractor shall designate in writing to the Director an agent for receiving any notice required or permitted to be given pursuant to Chapter 15 of the Houston City Code of Ordinances, along with the street and mailing address and phone number of such agent.
- 4. As concluded by the parties to this subcontract, and as evidenced by their signature hereto, any controversy between the parties involving the construction or application of any of the terms, covenants or conditions of this subcontract shall, on the written request of one party served upon the other or upon notice by Director served on both parties, be submitted to binding arbitration, under the Texas General Arbitration Act (Tex. Civ. Prac. & Rem. Code Ann., Ch. 171 -- "the Act"). Arbitration shall be conducted according to the following procedures:
- a. Upon the decision of the Director or upon written notice to the Director from either party that a dispute has arisen, the Director shall notify all parties that they must resolve the dispute within thirty (30) days or the matter may be referred to arbitration.
- b. If the dispute is not resolved within the time specified, any party or the Director may submit the matter to arbitration conducted by the American Arbitration Association under the rules of the American Arbitration Association, except as otherwise required by the City's contract with American Arbitration Association on file in the Office of the City's Affirmative Action Division.

Upon submittal of the matter to arbitration each party shall pay all fees required by the American Arbitration Association and sign a form releasing the American Arbitration Association and its arbitrators from liability for decisions reached in the arbitration.

In the event the American Arbitration Association no longer administers Affirmative Action arbitration for the City, the Director shall prescribe alternate procedures as necessary to provide arbitration by neutrals in accordance with the requirements of Chapter 15 of the Houston City Code of Ordinances.

e. All arbitrations shall be conducted in Houston, Texas, unless the parties agree to a different location.

EXHIBIT "E"

DRUG POLICY COMPLIANCE AGREEMENT

I, KENE GONZALEZ JR. (Name) (Print/Type)	MESIDENT CED as an o	wner or officer of
(Name) (Print/Type)	(Title)	
DC SERVICES, LLC		(Contractor)
/	(Name of Company)	(33/111/48/61)

have authority to bind Contractor with respect to its bid, offer or performance of any and all contracts it may enter into with the City of Houston; and that by making this Agreement, I affirm that the Contractor is aware of and by the time the contract is awarded will be bound by and agree to designate appropriate safety impact positions for company employee positions, and to comply with the following requirements before the City issues a notice to proceed:

- 1. Develop and implement a written Drug Free Workplace Policy and related drug testing procedures for the Contractor that meet the criteria and requirements established by the Mayor's Amended Policy on Drug Detection and Deterrence (Mayor's Drug Policy) and the Mayor's Drug Detection and Deterrence Procedures for Contractors (Executive Order No. 1-31).
- 2. Obtain a facility to collect urine samples consistent with Health and Human Services (HHS) guidelines and a HHS certified drug testing laboratory to perform the drug tests.
- 3. Monitor and keep records of drug tests given and the results; and upon request from the City of Houston, provide confirmation of such testing and results.
- 4. Submit semi-annual Drug Policy Compliance Declarations.

I affirm on behalf of the Contractor that full compliance with the Mayor's Drug Policy and Executive Order No. 1-31 is a material condition of the contract with the City of Houston.

I further acknowledge that falsification, failure to comply with or failure to timely submit declarations and/or documentation in compliance with the Mayor's Drug Policy and/or Executive Order No. 1-31 will be considered a breach of the contract with the City and may result in non-award or termination of the contract by the City of Houston.

Date Aug 25, 2005

Contractor Name DC SERVICES, LLC

Signature V

Title PRESIDENT/CEO

EXHIBIT "F"

Contractor's Certification Of No Safety Impact Positions In Performance Of A City Contract

Name)(Print/Type)	PRESIDENT/CEO
	(Title)
as defined in 35. to of executive Order No. 1-31	(Contractor) have authority I hereby certify that Contractor has no employee safety impact positions that will be involved in performing this City Contract. Contractor of the City's Director of Personnel if any safety impact positions this City Contract.
Aug 26, 2005	DC SENVICES, LLC Contractor Name
	Signature Signature
	PRESIDENT/CEO Title
CITY OF HOUSTON DRUG	RTIFICATION OF NON-APPLICATION OF DETECTION AND DETERRENCE PROCEDURES FOR CONTRACTORS
i,(NAME) (PRINT/TYPE)	as an
(NAME) (PRINT/TYPE)	
positions as defined in 5.18 of Executive Order Impact position means a Contractor's employmeers in judgment, or diminished coordination, de	(Contractor) have authority I I hereby certify that Contractor has fewer than fifteen (15) employees rear and also certify that Contractor has no employee safety impact No. 1-31 that will be involved in performing this City Contract. Safety ant position involving job duties that if performed with inattentiveness, exterity, or composure may result in mistakes that could present a real afety of the employee, co-workers, and/or the public.
DATE	CONTRACTOR NAME
	SIGNATURE
	TITLE

EXHIBIT "G" DRUG POLICY COMPLIANCE DECLARATION

l,		(P) () (P)				as an o	owner or of	fficer of
(Nai	me)	(Print/Type)		(Title)			(Contract	or or Vendor)
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declare un eclaration a	der p re wit	enalty of perjury tha hin my personal knov	at the wledge	affirmations and are tru	s made hereir ue and correct.	and all info	ormation o	contained in this
Date)					(Typed or Pr	inted Name)		
					(Signature)			
					(Title)			

EXHIBIT "H"

COMMUNICATIONS TECHNICIAN SERVICES

YEARS ONE through FIVE

BASIC SERVICES (LABOR) ONLY):

			COST <u>PER HOUR</u>
1.	Lead Ted	chnician	
	A.	Business Hours (Monday – Friday, 8 a.m. to 5 p.m.)	\$24.75/hour
	В.	Outside Business Hours (After 5 p.m. – Before 8 a.m., Saturdays, Sundays, City Holidays)	\$24.75/hour
2.		sion Multiplex (TDM) - / Systems/POTsTechnician	
	A.	Business Hours (Monday – Friday, 8 a.m. to 5 p.m.)	\$44.75/hour
	В.	Outside Business Hours (After 5 p.m. – Before 8 a.m., Saturdays, Sundays, City Holidays)	\$44.75/hour
3.	IP Technic	cian	
	A.	Business Hours (Monday – Friday, 8 a.m. to 5 p.m.)	\$54.75/hour
	В.	Outside Business Hours (After 5 p.m. – Before 8 a.m., Saturdays, Sundays, City Holidays)	\$54.75/hour
4.	Fiber Tech	nician	
	A.	Business Hours (Monday – Friday, 8 a.m. to 5 p.m.)	\$34.75/hour
	В.	Outside Business Hours (After 5 p.m. – Before 8 a.m., Saturdays, Sundays, City Holidays)	\$34.75/hour

EXHIBIT "H" continued

COMMUNICATIONS TECHNICIAN SERVICES

BASIC SERVICES (LABOR) ONLY):

			COST <u>PER HOUR</u>
5.	WiFi Tecl	nnician	
	A.	Business Hours (Monday – Friday, 8 a.m. to 5 p.m.)	\$44.75/hour
	B.	Outside Business Hours (After 5 p.m. – Before 8 a.m., Saturdays, Sundays, City Holidays)	\$44.75/hour
6.	Certified S	Structured Cabling Designer	
	A.	Business Hours (Monday – Friday, 8 a.m. to 5 p.m.)	\$54.75/hour
	В.	Outside Business Hours (After 5 p.m. – Before 8 a.m., Saturdays, Sundays, City Holidays)	\$54.75/hour
7.	ASSISTAN	IT TECHNICIAN	
	A.	Business Hours (Monday – Friday, 8 a.m. to 5 p.m.)	\$21.75/hour
	В.	Outside Business Hours (After 5 p.m. – Before 8 a.m., Saturdays, Sundays, City Holidays)	\$21.75/hour